



5-Star Italy Life Tour Reservation Form

We are excited that you will be joining us on our 5-Star Italy Life Tour for the Western Italian Riviera, the Eastern Italian Riviera, or both! If you have any questions, please contact Melissa at the Heartbeat office at 614-885-7577 x 215 or Italy@HBI.LIFE

There are two reservation and deposit payment options:

- 1) Print and mail-in the reservation form along with a check. Visit HBI.LIFE/ITALY to download the PDF reservation form.
- 2) Use the online reservation form and submit payment via PayPal (Additional 2.2% transaction fee applies).

GUEST INFORMATION

Guest Name (please list name as it appears on passport) required

Title_____ First_____ Middle _____ Last_____

Nickname_____ Date of Birth _____

Address _____ City _____ State _____ Zip Code _____

Mobile Phone _____ Other Phone _____

Email _____

Special Requests (Dietary/Allergies/Physical)

Will you be sharing a room with an additional guest?

___ Yes, my spouse.

___ Yes, a roommate. Separate registration is required for your roommate.

Please list the name of your roommate _____

___ No, I'll be traveling alone

Spouse Name (please list name as it appears on passport)

Title_____ First_____ Middle _____ Last_____

Nickname_____ Date of Birth _____

Mobile Phone _____ Other Phone _____

Email _____

Special Requests (Dietary/Allergies/Physical)

Passport

___ Enclosed is a copy of the inside page of my passport (for each guest) showing name, photo, and date of birth and expiration date of passport. Passports must be valid for a minimum of 6 months from return date.

___ I am applying for a passport and understand that I must supply with Heartbeat International a copy of my passport before the final payment date.

ACCOMODATIONS

PAYMENT: A \$2,500 non-refundable deposit, per person per trip segment (Western and Eastern Italian Riviera trips are separate segments) is due at the time the reservation is made. The balance of the cost of the reservation can then be broken into two equal payments. The first payment is due by December 15, 2020, and the second payment (the full remaining balance) is due on or before February 5, 2021, which is ninety (90) days before the trip.

If a reservation is made from December 15, 2020 to February 5, 2021, a non-refundable deposit per person per trip segment is due with the reservation and the balance can be broken into two equal payments. The first payment is due 15 days after the reservation, and the second payment (the full remaining balance) is due on or before February 5, 2021, which is ninety (90) days before the trip.

All reservations that are made February 5, 2021 or later, must be accompanied by full payment.

There are two reservation and deposit payment options:

1) Print and mail-in the reservation form along with a check. Visit HBI.LIFE/ITALY to download the PDF reservation form. 2) Use the online reservation form and submit payment via PayPal (Additional 2.2% transaction fee applies).

Please indicate your accommodation preferences, rooms will be booked based on the order reservations are received and availability:

Western Italian Riviera | May 5 - May 12, 2021 Villa della Pergola (7 nights)

www.villadellapergola.com

Villa della Pergola Rooms

- ☐ I will not be joining the Western Italian Riviera segment of the trip.
- ☐ I would like to request a Double Room for \$9,000 per person (\$18,000 total)--\$5,000 deposit due today.
- ☐ I would like to request a Deluxe Suite for \$12,000 per person (\$24,000 total)--\$5,000 deposit due today.
- ☐ I will be traveling with a roommate. Please contact me to arrange details--\$2,500 deposit due today.
- ☐ I would like to request a single occupancy room. Please contact me with a quote.

Eastern Italian Riviera | May 12 - May 21, 2021 Hotel Splendido (9 nights)

www.belmond.com/hotels/europe/italy/portofino/belmond-hotel-splendido/

Hotel Splendido

- ☐ I will not be joining the Eastern Italian Riviera segment of the trip.
- ☐ I would like to request a Sea View Room - Balcony for \$18,000 per person (\$36,000 total)--\$5,000 deposit due today.
- ☐ I would like to request a Deluxe Junior Suite for \$22,500 per person (\$45,000 total)--\$5,000 deposit due today.
- ☐ I would like to request an Executive Junior Suite for \$27,000 per person (\$54,000 total)--\$5,000 deposit due today.
- ☐ I would like to request a Deluxe Suite for \$30,000 per person (\$60,000 total)--\$5,000 deposit due today.
- ☐ I would like to request an Exclusive Suite for \$35,000 per person (\$70,000)--\$5,000 deposit due today.
- ☐ I will be traveling with a roommate. Please contact me to arrange details--\$2,500 deposit due today.
- ☐ I would like to request a single occupancy room. Please contact me with a quote.

Yacht Antisan Suite Rental (3-Day Trips)

Enhance the comfort of your day trips with an optional suite rental. Each suite provides amenities to refresh and relax in the privacy of your own room while you explore the Eastern Italian Riviera.

www.charterworld.com

Yacht Suite Rental (Optional)

- ☐ I do not want to rent a suite at this time.
- ☐ I would like to request a Master Suite for \$1,500 per day for 3 days, for a total of \$4,500.
- ☐ I would like to request a VIP Suite for \$1,000 per day for 3 days, for a total of \$3,000.
- ☐ I would like to request a Blue Double Suite for \$750 per day for 3 days, for a total of \$2,250.
- ☐ I would like to request a Yellow Double Suite for \$750 per day for 3 days, for a total of \$2,250.
- ☐ I would like to request a Twin Suite for \$500 per day for 3 days, for a total of \$1,500.

Trip At a Glance (Total Comprehensive Cost) _____

Total Deposit Due Today _____

Please make check payable to Heartbeat International (memo line: 5-Star Italy Life Tour)

Mail completed form and check to:

Heartbeat International

Attn: 5-Star Italy Life Tour

5000 Arlington Centre Blvd, Suite 2277

Columbus, OH 43220

Signature: _____

Date: _____

Heartbeat International's 5-Star Italy Life Tour

May 5 – 21, 2021

Terms and Conditions

I have received, read and agree to these Terms and Conditions. I understand that by entering into this transaction, I accept all these Terms and Conditions and will not dispute any charges associated with this trip. I also understand that cancellation terms and penalties cannot be waived for any reason. Heartbeat International has recommended that I purchase travel insurance for this trip. If I decline to purchase travel insurance, I understand that there is no monetary recourse for any cancellations or delays associated with the tour and again agree to all the Terms and Conditions set forth here. I also understand that travel insurance policies vary greatly, and I assume responsibility for the insurance choices I make.

While every effort will be made to adhere to the specifics shown in this or any other publication, certain circumstances may necessitate alterations, therefore; all schedules, hours of arrival and departure and all other information contained herein are subject to change. Any unused portions of the package are non-refundable. Neither Heartbeat International, its affiliated entities and its employees, shareholders, officers, directors, successors, agents, and assigns, own or operate any person or entity which provide goods and services for these trips. Because none of the above maintains any control over the personnel, equipment, or operations of these suppliers, Heartbeat International assumes no responsibility for and cannot be held liable for any personal injury, death, property damage or other loss, accident or delay, inconvenience, or irregularity which may be occasioned by reason of (1) any wrongful, negligent, willful or unauthorized acts or omissions on the part of any of the suppliers or their employees or agents, (2) any defect in or failure of any vehicle, equipment, or instrument owned, operated or otherwise used by any of these suppliers, or (3) any wrongful, willful or negligent act or omission on the part of any other party not under the supervision and control of Heartbeat International. Additionally, Heartbeat International does not accept responsibility for losses or expense due to sickness, lack of appropriate medical facilities or practitioners, weather, natural disasters, strikes, theft or other criminal acts, war, terrorism, computer problems, or other such causes. All service and accommodations are subject to the laws of the country in which such services are provided. Heartbeat International reserves the right to make changes in the published itinerary whenever, in its sole judgment, conditions warrant, or as it deems necessary for the comfort, convenience, or safety of the tour. Heartbeat International reserves the right to withdraw any tour announced, to decline any person as a member of the tour, or to require any participant to withdraw from the tour at any time, when such action is determined by the tour manager to be in the best interest of the health, safety, and general welfare of the tour group or of the individual participant. Heartbeat International is not liable for any personal effects, which are the sole responsibility of the owner at all times. Payment constitutes acceptance of these Terms and Conditions.

I understand that Heartbeat International, Inc. is not a travel agency or service and does not hold professional licenses or registrations that travel agencies or services may hold.

PRICING HEREIN DOES NOT INCLUDE:

- Airfare – Trip is sold as “Land Only”
- Travel Protection Insurance
- Items of personal nature or not indicated as included
- Hotel Taxes

For reservations and information on airfare, transfers and travel protection, please contact your travel agent.

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TRAVEL INSURANCE: Heartbeat International, Inc. strongly recommends that all guests purchase travel insurance.

CANCELLATION POLICY: I understand that Heartbeat International has contracted with vendors, paid vendors for future services and made other contractual arrangements for lodging, transportation and other services on my behalf. All deposits and payments are non-refundable.

- If you cancel after your deposit has been paid but before other payment is due, your deposit is nonrefundable, but additional payment is not required.
- Heartbeat International has the right to keep any and all deposits and payments that have been made as liquidated damages. Please notify Heartbeat International of the cancelation but contact your travel insurance provider regarding your damages.
- If payments are not made in a timely manner according to the payment section above, the amounts paid will be considered forfeited and Heartbeat International has the right to cancel your reservation and keep any and all payments that have been made as liquidated damages.

Should Heartbeat International cancel the trip or any part thereof due to restrictions or constraints imposed by government(s) or for any other reasons, including but not limited to disease, pandemic, weather events or other act of God, Heartbeat International will, to the best of its ability refund all (non-deposit) payments made upon written request, on a pro-rata basis and to the extent that Heartbeat International is able to recover refunds of deposits, prepaid services and/or expenses paid to vendors as such pertain to the (non-deposit) payments. All cancellation requests must be made in writing, by email to Italy@HBI.LIFE and confirmation of the receipt of such email will be made by Heartbeat International within five (5) business days.

PASSPORT: A valid U.S. Passport is required of all passengers. Please apply for your passport immediately, as passports may take a long time to process. Make sure to have it in your possession at all times while on tour. It must be valid for 6 months following the return date of the trip, or boarding may be denied or entry into the destination may be forbidden. Please provide Heartbeat International with a copy of the inside page of your passport (showing your name and photo) at the time of reservation. A copy of your passport cover page will be provided to the hotel(s) that require it, and Heartbeat International shall not be responsible for the security of your personal information once provided to the hotel(s).

AIRFARE: Airfare is not included in the price. This trip is offered land only. You may purchase your own airfare or contact your travel agent for assistance.

ITINERARY: The itinerary as presented by Heartbeat International is tentative and represents what we are planning for you; however, it is subject to confirmations from other organizations. Because of changes in local schedules, we may need to alter specified events, dates and/or venues to better fit the overall plan. Heartbeat International reserves the right, to alter the itinerary, at its sole discretion, as it may deem necessary or advisable.

GRATUITIES: Gratuities for your escort and guides are included. For all meals that are included for the group, the tip has already been paid. For meals on your own, a 10% tip is customary if the service is good. Baggage handling for one (1) large suitcase per person will be prepaid.

ROOMS: Tour prices are per person according to a room type. A “Single occupancy room” means one person staying in a room. A “Double occupancy room” is two persons in one room.

LUGGAGE: We request each guest to carry no more than one Checked Bag per person along with a carry-on and a personal item, such as a purse. Baggage is at owner’s risk throughout the tour. Baggage fees are not included in this tour package price. For most airlines, one checked bag is limited to 50 pounds and 62 inches (length + width + height). If these specifications are exceeded, excess charges may be collected by the airline at the airport. Do not lock baggage you intend to check in at the airport. All airline fees and terms and conditions are subject to change. Carry On Luggage: You may also bring a small carry-on bag that will fit under an airline seat and on the small parcel racks of the motor coach, which average about 8 inches high by 18 inches deep. It is best if your carry-on bag is soft sided, as the parcel racks on the motor coaches are small. Currently, travelers may transport only small amounts of liquids, gels, lotions, aerosols or similar items on their person or in their carry-on luggage.

HEALTH REQUIREMENTS: Travelers must be medically and physically fit for this tour. This tour requires significant walking, as motor coaches may not be permitted to pick up and drop off in front of major attractions. The tour is not wheelchair accessible. Any special medical conditions or equipment must be advised in writing, for evaluation of feasibility, at the time of making your reservation. Should any special assistance be required, traveler agrees to bring a companion capable and willing to assist traveler.

STATE DEPARTMENT & OTHER AGENCIES: From time to time the State Department (www.state.gov) and the Center for Disease Control (www.cdc.gov) and other government agencies and departments issue travel advisories or warnings for one or more of the destinations that you may be visiting on tour. We encourage you to contact these agencies directly to obtain the most current information. Heartbeat International cannot change the cancellation terms or conditions based on the issuance of any such warning, advisory or quarantine, the closing of any borders, or for any other reason, including but not limited to, the occurrence of any Act of God, terror, health or other incident in one or more of the places this tour is scheduled to visit. All cancellation penalties must remain in full force and effect as outlined in these Terms and Conditions.

UNUSED SERVICES: There is no right to a refund for any unused services. While every effort will be made to adhere to the specifics shown in this or any other publication, certain circumstances may necessitate alterations, therefore; all hotels, fares, taxes, fuel surcharges, schedules, hours of arrival and departure and all other information contained herein are subject to change. Bookings made after final payment date are subject to availability.

CHANGES AND ADJUSTMENTS: Tour pricing and operation is based on a minimum number of travelers. Although we do not anticipate doing so, should it become necessary, Heartbeat International reserves the right to make changes to the itinerary, increase rates, cancel some or all of the trip, and make other adjustments that, in its sole discretion, it deems necessary.

INDEMNIFICATION: To the fullest extent permitted by law, the traveler shall indemnify, defend, and hold harmless Heartbeat International, its officers, directors, agents, and employees from and against any and all demands, claims, damages to persons or property, losses and liabilities, including reasonable attorneys' fees, (collectively, "Claims") caused in whole or in part by the traveler's negligence or willful misconduct in connection with the provision and use of the premises and services contemplated by this Agreement, regardless of whether such Claims are caused in part by the negligence of Heartbeat International.

NOT TAX DEDUCTABLE: Because you will receive goods and services in exchange for payment, the cost of this trip is not a tax-deductible donation.

Please keep a copy of this reservation form for your records.