

Telecare Toolkit

Brand: Heartbeat Academy
Product Code: 1218



Price: \$49.95

Short Description

Learn the fundamental questions you should ask, and be ready to answer in order to offer telecare services.

Description

In today's digital world, reaching women in need means meeting them where they are—online. This in-depth training bundle equips you and your organization with the knowledge and tools needed to confidently implement telecare and virtual outreach.

Designed to align with our mission to [Move the Movement](#), this bundle covers the implications of offering telecare from a client services perspective (including sample policies and procedures), what adding telecare means for your operations, as well as staffing and fundraising considerations.

In addition to telecare-specific content, this bundle features foundational training on:

- **The LOVE Approach** – our proven framework for client interaction
- **Abortion-Determined Callers** – how to respond with compassion and clarity
- **Talking About Abortion** – equipping teams for confident, mission-minded conversations

Whether you're launching virtual services or strengthening existing outreach, this bundle provides the tools to extend life-saving care beyond your physical walls.

Course published in 2025.