

# Understanding and Improving Case Management

**Brand:** Heartbeat Academy  
**Product Code:** 1118

**Price:** \$14.95

## **Short Description**

As Pregnancy Help Organizations are considering and beginning to hire more social service staff, it is essential to equip staff to understand how a client moves through the stages of case management. Assessment, Service Plans, Resources, Evaluation and On-Going Relationship and Follow-Up, will ensure that the needs of the client are being met, and help strengthen client services and the desired outcomes of your center.

Presented by Christie Mac Segars

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